



GOOD SAMARITAN  
FREE HEALTHCARE

# 2024 IMPACT REPORT



# BUILDING HOPE: 20 YEARS OF COMPASSIONATE CARE



In November 2024, Good Samaritan Free Clinic reached a pivotal milestone with the completion of its major expansion project. The construction marks a new era of growth for the clinic, which celebrates its 20th anniversary on January 17, 2025. Thanks to a Community Development Block Grant awarded in 2023, the transformation continues—new sidewalks, stairs, and a community patio will soon welcome patients, with a ribbon-cutting ceremony planned for early spring.

The clinic's journey was further strengthened by the purchase of its permanent home in 2022. With continued expansion made possible by generous grant funding, Good Samaritan stands ready to serve for generations to come. As we reflect on two decades of impact, we see not just what we've built, but the lives we've touched along the way.

Since opening its doors in 2005, Good Samaritan has been a beacon of hope, providing free health care, medications, treatment, and spiritual care to uninsured and vulnerable populations. Today, that mission touches more lives than ever, with over 750 people served this year through clinical care and community outreach events.

	New	Returning	Total Patient Encounters
Raleigh Street	114	142	256
Rescue Mission	76	233	299
<b>TOTAL</b>			<b>555</b>



**555**  
NEW & RETURNING  
PATIENTS SEEN  
AT RALIEGH ST.  
AND THE RESCUE MISSION

# HEALTHCARE & SOCIAL SUPPORT



On December 23, 2024, Good Samaritan reached 1,000 unique, active patients in the electronic medical record "Practice Fusion". The electronic medical record was implemented in August 2022 replacing a paper charting system.

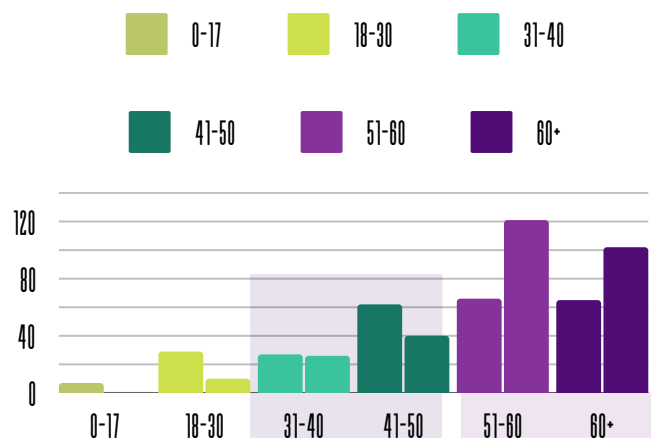
The clinic remained consistent with the number of patients seen. It continues to provide a weekly outreach clinic onsite to the Martinsburg Rescue Mission. It provides treatment, medications, and assistance in helping eligible mission residents to establish care in the community.

Estimated Cost of Care	
New patient visits	\$57,570
Follow up visit	\$81,030
Glucose testing	\$2,480
Urinalysis	\$2,160
Medicine & treatment	\$2,650
Blood pressure cuffs for patients self-management	\$1,298
<b>TOTAL</b>	<b>\$147,188</b>

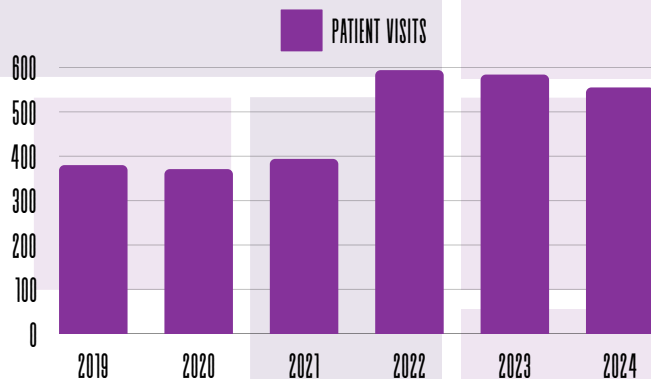
The top three **chronic diagnosis** were hypertension, diabetes, and cholesterol. The top three **acute diagnosis** were upper respiratory infection, needing behavioral health and/or medications related to loss of insurance/job, urinary tract infection.

## PATIENTS BY AGE

Raleigh Street (left column) • Rescue Mission (right column)



Estimated fair price cost of health care provided utilizing [www.healthcarebluebook.com](http://www.healthcarebluebook.com) and zip. According to the health care bluebook the "Fair Price" is the price that a person can expect to pay. The Bluebook Fair Prices are based on the actual amount paid on the claim, not the billed amount, and reflect the discounts that the health plan has negotiated with the facility.



2020 COVID 19 saw the lowest year for patient medical appointments. Screening teams were implemented at the Martinsburg Rescue Mission, all residents and those entering screened daily. Numbers screened unavailable.

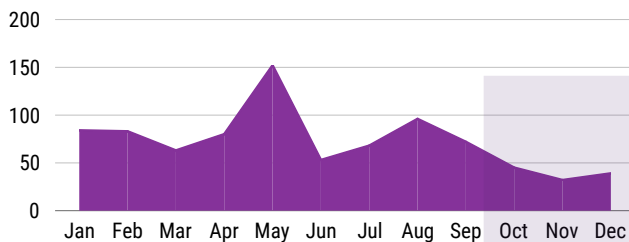
# OUTREACH & VOLUNTEER IMPACT

## IN 2024 GOOD SAMARITAN:

- Provided prescription assistance with 109 medications.
- Dispensed 21 glucose meters, strips and finger stick supplies.
- Performed 11 Hemoglobin A1C by finger stick point of care testing.
- Issued 24 blood pressure cuffs for patient self-management and monitoring.
- Performed 42 urinalysis tests onsite.
- Performed 17 EKG's

## VOLUNTEERS

There was a total of 45 volunteers that performed 1065 hours of service. This includes all the volunteer physicians, nurse practitioners, 3rd. year med students, prayer counselors, administrative staff, special projects and board members.



*The spike in May is attributed to 25 Faith Christian Academy students doing a special project. The clinic also realized a loss of several weekly volunteers. There were many life challenges, and they needed to step away in June and again in October.*

**TO GOD BE THE GLORY FOR  
FOR THE WONDERFUL  
THINGS HE HAS DONE!**

## COMMUNITY GARDEN

The community garden could not be planted in 2024 because of the construction project that was taking place. There was, "Garden to Go" to support healthy nutrition. 75 buckets of plants were picked up by the target population/community to support the season. Home Depot, Lowes, and a generous donation vegetable plant by Master gardener Rick Layman partnered with Good Samaritan to accomplish the goal. Plans are in the works to re-establish the in-ground community garden.



**In 2025 we look forward to settling into our new space and re-invigorating our volunteer base. We also look forward to building new relationships through more outreach opportunities in the communities.**

**God Bless and Happy New Year!**

**Karen Newell MSN, RN • Executive Director  
Good Samaritan Free Clinic**